

Form requesting the exercise of rights over data of a personal nature concerning me

Pursuant to the provisions of European Regulation 2016/679 on the protection of data of a personal nature, you have several rights related to the processing of your personal data. This document aims to help you formulate your requests when you wish to exercise one of these rights. Please indicate:

Customer code (if you have an existing customer account):

Name: **First name:**

Email address (email of your customer account if this exists):

Complete postal address:

.....

Purpose of your request:

Request for access to data of a personal nature

I wish to know whether you hold data of a personal nature about me, and if so, I would like to obtain a copy.

In relation to the exercise of the right of access, personal data transmitted is done so on a personal and confidential basis.

Please note: For greater security, both for you and us, please attach to your requests for access a copy of your proof of identity and your customer code, specifying your surnames, first names and postal address.

Request for correction of data of a personal nature

I would like to alter certain data of a personal nature about me which you hold (for example my postal address, my telephone number etc.).

Please specify the data which you would like to change:

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We would like to remind you that you also have the option of altering your personal data entered on your customer account and of managing your subscriptions directly:

In your customer area on our website By telephone with one of our advisers

Request to refuse commercial prospection material

I no longer wish to receive advertising material.

(Which I can unsubscribe to via the subscription cancellation link in each prospection message)

From us:

By email By SMS By post

From our partners (no transmission of files to our partners):

By email By SMS By post

Request for portability of personal data

The right to portability allows you to recover some of the data of a personal nature which you have sent to us, either for your personal use, or for transfer to another organisation.

Request for removal of customer account (Right to erasure)

I wish to remove my customer account.

(If the request concerns several accounts, please specify the email addresses of the customer accounts concerned and the customer codes)

Email address(es) of the customer account(s) concerned:

Please note: The removal of your customer account does not automatically lead to the erasure of all your personal data from data bases. In fact, certain legal provisions oblige us to retain your personal data for a specified period of time. This is the case for your order data which we must keep for 10 years.

Request not to be the subject of automated individual decision making (profiling)

Please note: For greater security, for both you and us, please send us your requests to exercise your rights over your personal data, attaching your customer code and specifying your surnames, first names and postal address. Failing this, you may be asked for proof of identity.

Requests can be sent to us:

- By post: DOMOTI - 59 685 LILLE Cedex 9 French
- By email at dpo-groupe-domoti@domoti.fr or customerservice@ideal-practical.co.uk

Date of request

Signature